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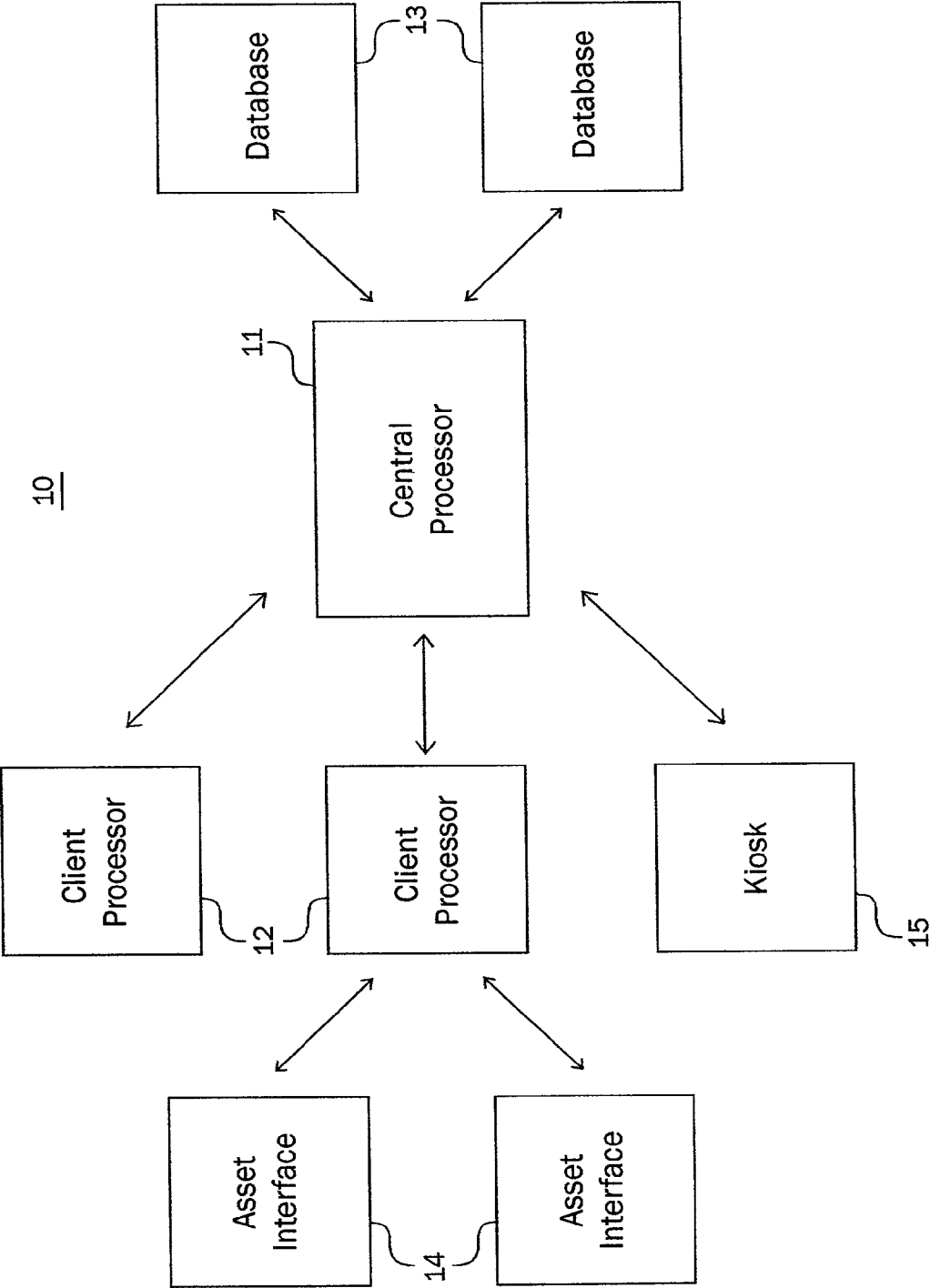


Fig. 1

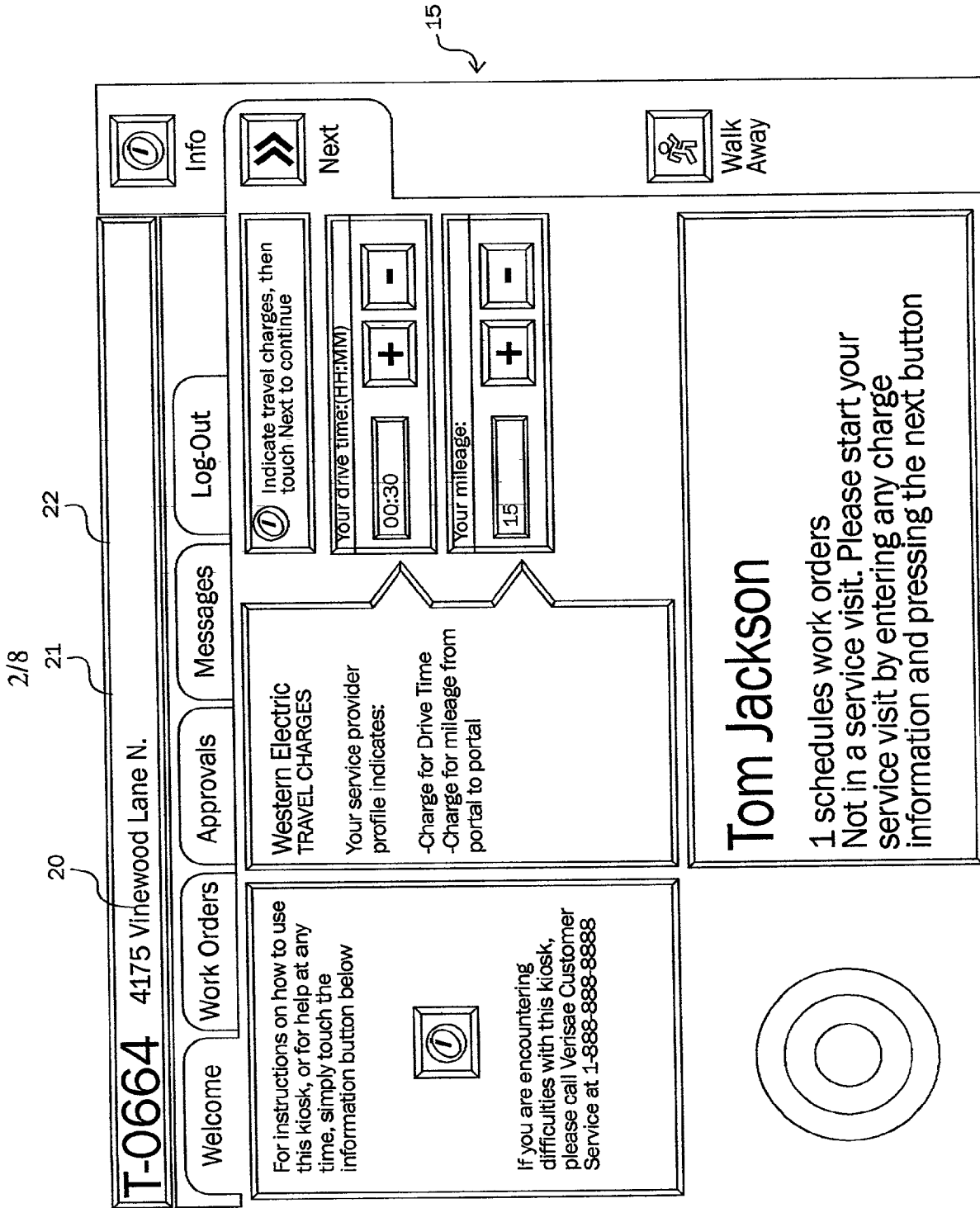


Fig. 2

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Verisae Roles - Master Filter Factor Groups, Factors, Values & Defaults

Factor Group = A grouping of fields that are related in concept and can have one or more Factors.

Factor = A Field that we allow the user to assign a value to that will be used in filtering the information displayed in the Work Space.

Value = One of the acceptable values for any given field. Used as the value in query for the Master Filter.

| Factor Groups & Factors | Value Type | Default Possible | Edit Yes / No / Down |
|--------------------------------|-----------------------|------------------|----------------------|
| +Geography | | | |
| Country | Possible Values | Blank / Show All | Yes |
| State/Province | Possible Values | Blank / Show All | Yes |
| City | Possible Values | Blank / Show All | Yes |
| Postal Code | Possible Values | Blank / Show All | Yes |
| +Organizational | | | |
| Client | Possible Values | Blank / Show All | Yes |
| Organization | Possible Values | Blank / Show All | Yes |
| Affiliate | Possible Values | Blank / Show All | Yes |
| Fact Type | Possible Values | Blank / Show All | Yes |
| Site | Possible Values | Blank / Show All | Yes |
| +Service Provider | | | |
| SP Organization | Possible Values | Blank / Show All | Yes |
| SP Site | Possible Values | Blank / Show All | Yes |
| Preferred (Y/N) | Possible Values | Blank / Show All | Yes |
| +Work Order | | | |
| Number | Possible Values | Blank / Show All | Yes |
| Status | Possible Values | Blank / Show All | Yes |
| Type | Possible Values | Blank / Show All | Yes |
| Date Created Range | Start Date, End Date | Blank / Show All | Yes |
| Date Completed Range | Start Date, End Date | Blank / Show All | Yes |
| Technician | Possible Values | Blank / Show All | Yes |
| Part Number | Possible Values | Blank / Show All | Yes |
| Service Action | Possible Values | Blank / Show All | Yes |
| Billable Labor Range | Low Value, High Value | Blank / Show All | Yes |
| Work Order Cost Range | Low Value, High Value | Blank / Show All | Yes |
| +Service Visit | | | |
| Number | Possible Values | Blank / Show All | Yes |
| Number of Trips | Possible Values | Blank / Show All | Yes |
| Service Visit Cost Range | Low Value, High Value | Blank / Show All | Yes |
| +Invoice | | | |
| Number | Possible Values | Blank / Show All | Yes |
| Status | Possible Values | Blank / Show All | Yes |
| Date Created Range | Start Date, End Date | Blank / Show All | Yes |
| Invoice Cost Range | Low Value, High Value | Blank / Show All | Yes |
| +Assets | | | |
| Asset Type | Possible Values | Blank / Show All | Yes |
| Work Center | Possible Values | Blank / Show All | Yes |
| In Service Date Range | Start Date, End Date | Blank / Show All | Yes |
| Warranty Expiration Date Range | Start Date, End Date | Blank / Show All | Yes |
| Preventative Maintenance (Y/N) | Possible Values | Blank / Show All | Yes |
| +Manufacturer | | | |
| Manufacturers Site | Possible Values | Blank / Show All | Yes |
| +Calls | | | |
| Call Status | Possible Values | Blank / Show All | Yes |
| Action Type | Possible Values | Blank / Show All | Yes |
| Reason Type | Possible Values | Blank / Show All | Yes |
| Call Date Range | Start Date, End Date | Blank / Show All | Yes |

Fig. 3

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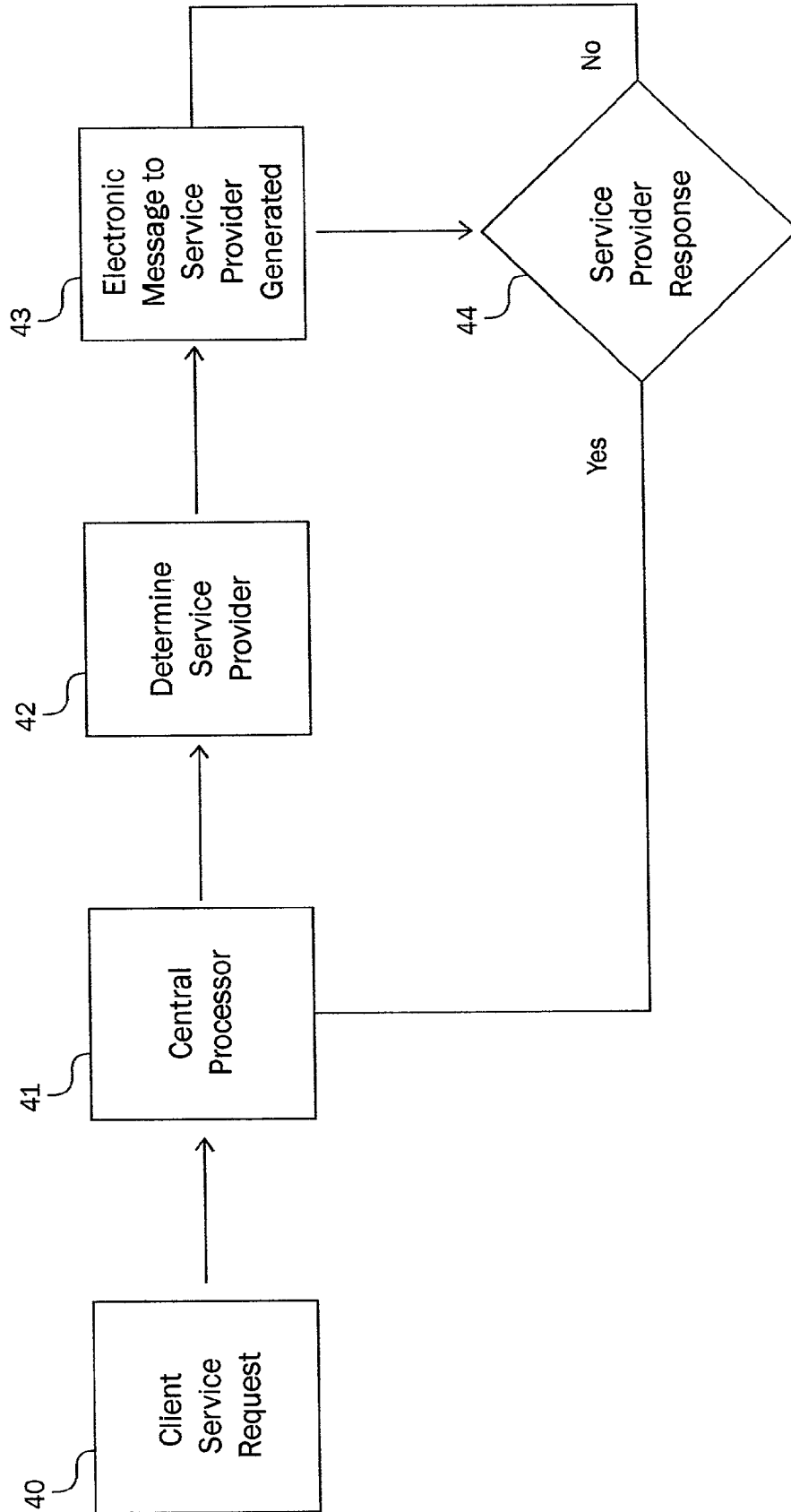


Fig 4A

Active Call

Site

T-0664

Requester

Terry Haughton

Description

Lack of power. Battery appears not be charging

Reason Type

Out of Service

Asset Type

Dane QuickKart 4000

Asset Number

1854

Serial Number

0059

Action Type

Create Work Order

Status

Open

Save

WO

New

Workspace

Filter Definition

Sites

Service & Maintenance

Asset Types

Service Providers

Manufacturers

Reports

Messages

>All Work Orders

>>Summary

New Work Order

New Work Order

45

Site Name

T-0664

Requester

Terry Haughton

Asset Type

Dane QuickKart 4000

Verisae Tag Number

1854

Work Order Name

Lack of Power, Batt

Work Order Description

Lack of Power, Battery appears not be recharging

Due Date

02/01/2001

Service Provider

Western Electric

Technician

Save

Cancel

Verisae Enterprise Asset Management & Maintenance System

Fig. 4B

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Active Call

Site: T-0664

Requirer: Terry Haughton

Description: Lack of power. Battery appears not be charging

Reason Type: Out of Service

Asset Type: Dane QuickKart 4000

Asset Number: 1854

Serial Number: 0059

Action Type: Create Work Order

Status: Open

Workspace Filter Definition

Site
Service & Maintenance
Asset Types
Service Providers
Manufacturers
Reports
Messages

> Outstanding Work Orders | Approvals | All Work Orders | Service Calls | Invoices | Payables | Generate PM Work Orders

All Work Order

| Status | Site Name | Work Order# | Work Order Name | Asset Type | Service Provider |
|----------------|-----------|-------------|----------------------|---------------------|------------------|
| Due 01/25/2001 | T-0001 | 71 | LF Tire out of align | Dane QuickKart 4000 | Western Electric |
| Due 01/27/2001 | T-0024 | 72 | Wheels locked | Dane QuickKart 4000 | Western Electric |
| Due 01/28/2001 | T-0100 | 73 | the dk is broke | Dane QuickKart 4000 | Western Electric |
| Invoice | T-0100 | 63 | Remote intermittent | Dane QuickKart 2000 | Western Electric |
| Overdue | T-0100 | 62 | Left tire flat | Dane QuickKart 2000 | Western Electric |
| App | T-0100 | 59 | Remote not working | Dane QuickKart 2000 | Western Electric |
| Invoice | T-0100 | 64 | Remote not working | Dane QuickKart 2000 | Western Electric |
| Due 02/01/2001 | T-0664 | 74 | Lack of power, Batt | Dane QuickKart 4000 | Western Electric |
| App | T-0664 | 67 | Quick Kart is broken | Dane QuickKart 4000 | Western Electric |
| Reflected | T-0664 | 68 | Remote broken | Dane QuickKart 4000 | Western Electric |
| Inv. Rend | T-0664 | 58 | Lift strut leaking h | Crown Walkie Stackr | Morrison West |
| Appy Rand | T-0664 | 61 | Steering wheel loose | Dane QuickKart 4000 | Morrison West |
| Invoice | T-0664 | 60 | Rear hitch broken | Dane QuickKart 4000 | Western Electric |
| Appy Rand | T-0664 | 65 | Remote not working | Dane QuickKart 4000 | Western Electric |
| Appy Rand | T-0664 | 66 | Flat it | Dane QuickKart 4000 | Western Electric |

Show all 7
Groups of 15
Next 2

Now

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Verisae Enterprise Asset Management & Maintenance System

Fig. 5

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Stores in Hennepin County Minnesota

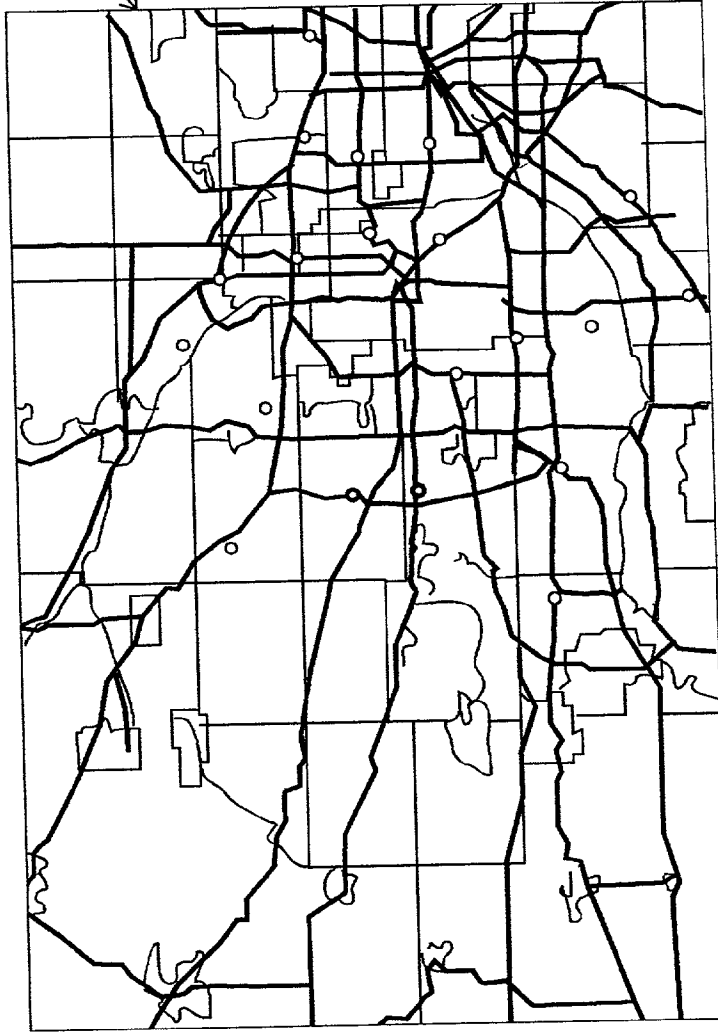
WorkSpace GIS Mapping

Active Call

| | |
|------------------|-------------------------------------|
| Site | <input type="checkbox"/> |
| Minnesota | <input checked="" type="checkbox"/> |
| Asset Type | <input type="checkbox"/> |
| Cart | <input checked="" type="checkbox"/> |
| Operand | <input type="checkbox"/> |
| Equals | <input checked="" type="checkbox"/> |
| Number of Assets | <input type="checkbox"/> |
| 1 | <input checked="" type="checkbox"/> |
| Affiliation | <input type="checkbox"/> |
| Greatland | <input checked="" type="checkbox"/> |

Submit

Please click on the map to select a store. (The YELLOW points are sites which meet your criteria)



There are 10 stores located in the Hennepin County. Of which, 2 stores meet your criteria.

Qualified Sites

| | | |
|--------|-------------------------------------|--------|
| T-0664 | <input checked="" type="checkbox"/> | Select |
| T-0100 | <input type="checkbox"/> | |
| T-0664 | <input type="checkbox"/> | |

Verisae Enterprise Asset Management & Maintenance System

Fig. 6

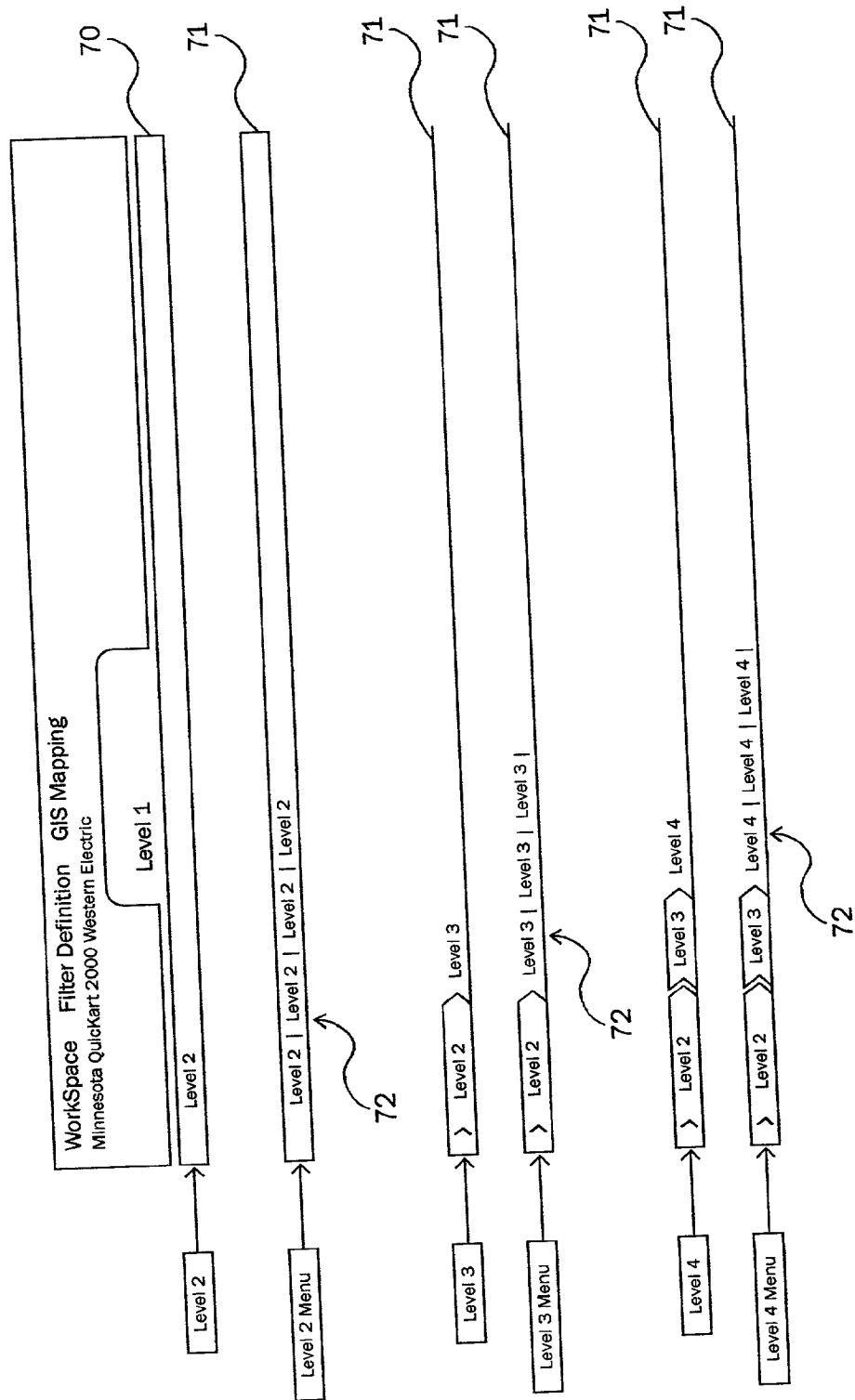


Fig. 7